

## **CLIENT RESPONSIBILITIES**

TAIBU is guided by the following statements, which reflect the fundamental responsibilities of clients. These responsibilities are consistent with the mission and values of TAIBU which operates from an anti-racist framework and in a non-oppressive manner.

## Clients have the responsibility to:

- 1. Treat persons associated with TAIBU including staff, volunteers, students, partners and other clients and community members with fairness, dignity, consideration and respect.
- 2. Tell their health care provider that they need more information or do not understand their instructions
- 3. Follow treatment plan that they and their health care providers have agreed upon and to report any changes in health conditions to their health care provider
- 4. Make every effort to arrive on time for appointments, meetings, programs and events or give timely notification to TAIBU if they are going to be late or need to cancel an appointment.
- 5. Participate in evaluation mechanisms.
- 6. Help maintain a safe and healthy environment.